

Executive - Service	
Position	Sr. Executive - Service
Purpose	To Check on Customer Service and Warranty Claims
Location	Bangalore, Gurugram, Calcutta
Background Information	
Education	BE / B.Tech - Mechanical
Licence	NA
Work Experience	5 to 7 Years
Language Ability	English, Hindi
Job Description	
<ol style="list-style-type: none">1. Lead the technical team for after sales service2. Make final judgement to customer warranty claims3. Provide technical training to sales team and after sales service team4. Form and implement the after sales service / warranty claim process5. Compose technical manual for internal and external use	
Skills	
<ol style="list-style-type: none">1. Customer technical service.2. Market claim analysis and counter measure.3. Atleast 3 years experience in Production Area.	
Ability	
<ol style="list-style-type: none">1. Should be result-driven and is able to conduct quality work in timely pressured, highly vibrant working environment2. Should be reliable and self-motivated3. Flexibility	