



**Executive - Service**

<b>Position</b>	Technical Service - Executive
<b>Purpose</b>	To Check on Customer Service and Warranty Claims
<b>Location</b>	Maxxis Sanand Plant

**Background Information**

<b>Education</b>	BE / B.Tech - Mechanical
<b>Licence</b>	NA
<b>Work Experience</b>	1 to 3 Years
<b>Language Ability</b>	English, Hindi, Gujarati

**Job Description**

1. Be a part of the technical team for after sales service
2. Make final judgement to customer warranty claims
3. Help in the implementation of the after sales service / warranty claim process
4. Compose technical manual for internal and external use

**Skills**

1. Customer technical service.
2. Market claim analysis and counter measure.

**Ability**

1. Should be result-driven and is able to conduct quality work in timely pressured, highly vibrant working environment
2. Should be reliable and self-motivated
3. Flexibility